



LUKINS BROTHERS WATER COMPANY, INC.

SINCE 1947

April 21, 2025

Dear Customer,

In July 2024, the State Water Resources Control Board adopted the updated Cross-Connection Control Policy Handbook (Handbook). The main goal of the Handbook is to safeguard public health by setting standards that prevent the backflow of liquids, gases, or other substances into public drinking water systems. Additionally, the Handbook aims to raise awareness about backflow prevention by providing basic educational information, helping the regulated community understand the importance of cross-connection control and backflow protection. This, in turn, is expected to support the development of strong cross-connection control programs for public water systems.

The Handbook regulations apply to all California public water systems, as defined in California's Health and Safety Code (CHSC, section 116275 (h)). Compliance with the Handbook is mandatory for all California public water systems.

Why are you receiving this letter?

In compliance with the Handbook, Lukins Brothers Water Company, Inc. (LBWC) has updated our cross-connection control program and policy. The purpose of a cross-connection control program is to prevent any occurrence of backflow into the LBWC distribution system to protect our customers from contamination or pollution from any on-site hazards.

To evaluate potential for backflows into our system, LBWC is conducting an initial hazard assessment of all customers. Each hazard assessment will identify the degree, if any, hazard to LBWCs distribution system. Please complete the provided Cross-Connection Control Hazard Assessment Form and return it to LBWC. Upon receiving the completed form, LBWC can determine the degree of hazard associated with your property and whether a backflow prevention assembly is required. A site survey, by our Cross-Connection Control Specialist, may be necessary if no response or after the completion of our Cross-Connection Control Hazard Assessment Form. Refusal to comply can result in water service termination.

For additional information regarding Cross-Connections can be found at:

<https://www.waterboards.ca.gov/>.

Sincerely,

Lukins Brothers Water Company, Inc.