

**CALIFORNIA PUBLIC UTILITIES COMMISSION
DIVISION OF WATER AND AUDITS**

Advice Letter Cover Sheet

Utility Name: Lukins Brothers Water Company

Date Mailed to Service List: Aug. 11, 2025

CPUC Utility #: WTC 142

Protest Deadline (20th Day): Aug. 31, 2025

Advice Letter #: 102-W

Review Deadline (30th Day): Sept. 10, 2025

Tier ☒ 1 ☐ 2 ☐ 3 ☒ Compliance

Requested Effective Date: Aug. 11, 2025

Authorization GO 96-B

Rate Impact: NA

Description: SWRCB Cross-Connection Control Policy
Compliance tariff updates

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

Utility Contact: Jennifer Lukins

Utility Contact 2:

Phone: (530) 541-2606

Phone 2:

Email: jennifer@lukinswater.com

Email 2:

DWA Contact: Tariff Unit

Phone: (415) 703-1133

Email: Water.Division@cpuc.ca.gov

DWA USE ONLY

DATE

STAFF

COMMENTS

8/12/2025

Oscar Cruz

Recommend approval.

[X] APPROVED

[] WITHDRAWN

[] REJECTED

Signature:

James Boothe

Comments:

Effective 8/11/2025

Date:

8/12/2025

Rule No. 16

SERVICE CONNECTIONS, METERS, AND CUSTOMER'S FACILITIES
(Continued)

B. 2. Size of Service Pipe

- a. The minimum size of service pipe installed by the utility will not be less than 3/4- inch nominal size.
- b. The utility may require the customer to provide such data as may be necessary for the utility to properly size a service larger than 3/4- inch nominal size consistent with pressure requirements.

3. Installation

Only duly authorized employees or agents of the utility (or contractors, upon approval of the utility) will be permitted to install a service pipe from the utility's main to the location of the service connection. The connection from the meter to the customer's piping will be made by the utility; provided, however, that if the customer's piping requires repair or replacement, the connection may, at the option of the utility, be made by the customer or his agent.

C. Cross-Connections

1. Protective Regulation

No physical connection between the potable water supply system of the public utility and that of any other water supply or source of actual or potential contamination will be permitted except in compliance with the **standards established in the Cross-Connection Control Policy** (C)
Handbook, "Standards and Principles for California's Public Water Systems." (C)

2. Backflow Preventers Required

The utility will evaluate the degree of potential health hazard to the public water supply which may be created as a result of conditions existing on a user's premises. As a minimum, the evaluation will consider: the existence of cross-connections, the nature of materials handled on the property, the probability of a backflow occurring, the degree of piping system complexity, and the potential for piping system modification.

(continued)

(To be inserted by utility)

Advice Letter No. 102-W

Decision No. _____

Issued By

Jennifer Lukins

President

(To be inserted by P.U.C.)

Date Filed 8/11/25

Effective 8/11/25

Resolution No. _____

Rule No. 16

SERVICE CONNECTIONS, METERS, AND CUSTOMER'S FACILITIES
(Continued)

C. Cross -Connections (continued)

2. Backflow Preventers Required

The utility will require **backflow protection pursuant to the standards established in section 3.2.2 of the Cross-Connection Control Policy Handbook** under any of the following conditions: (C) (C)

- a. Where a fresh water supply which has not been approved by the State Department of Health Services is already available from a well, spring, reservoir or other source. (If the customer agrees to abandon this other supply and agrees to remove all pumps and piping necessary for the utilization of this supply, the installation of backflow preventers will not be required.)
- b. Where salt water, or water otherwise contaminated, is available for industrial or fire protection purposes at the same premises.
- c. Where the premises are or may be engaged in industrial processes using or producing process waters or liquid industrial wastes, or where the premises are or may be engaged in handling sewage or any other dangerous substances.
- d. Where fresh water hydrants or other outlets are or may be installed on piers or docks.
- e. Where the circumstances are such that there is special danger of backflow of sewage or other contaminated liquids through plumbing fixtures or water-using or treating equipment, or storage tanks and reservoirs.
- f. Premises that have internal cross-connections that are not abated to the satisfaction of the utility or the health agency.
- g. Premises where cross-connections are likely to occur and entry is restricted so that cross-connection inspections cannot be made with sufficient frequency or at sufficiently short notice to assure that cross-connections do not exist.
- h. Premises having a repeated history of cross-connections being established or re-established.

(continued)

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SERVICE CONNECTIONS, METERS, AND CUSTOMER'S FACILITIES
(Continued)

C. Cross -Connections (continued)

3. Type and Expense of Backflow Preventers

Any backflow preventer utilized **must meet the standards established in Article 3 of the Cross-Connection Control Policy Handbook.** Such backflow preventers shall be installed by and at the expense of the customer, in a manner approved by the utility and the public health agency having jurisdiction. Backflow preventers shall be installed as close as practical to the customer's connection to the utility and in a location which is readily available for periodic inspection. (C) (C)

Backflow preventers shall be tested, repaired or replaced at the expense of the customer.

4. Periodic Testing of Backflow Preventers

Whenever a backflow preventer is installed, relocated, or repaired, the customer shall have it tested by persons who **have a valid certification from a certifying organization recognized by the State Water Board pursuant to Article 4 in the Cross-Connection Control Policy Handbook.** Backflow preventers shall be tested at least annually or more frequently if determined to be necessary by the health agency or utility. The utility shall notify the customer when testing of a backflow preventer is needed. The notice shall give the date when the test must be completed. Reports of testing and maintenance shall be maintained by the utility for a minimum of three years. (C) (C) (C)

5. Refusal to Serve or Discontinuance of Service

The utility may refuse or discontinue service:

- a. Until there has been installed on the customer's piping an approved backflow preventer of the required type, if one is required.
- b. Where the utility has been denied access to the customer's premises to make an evaluation.
- c. Where the customer refuses to test a backflow preventer, or to repair or replace a faulty backflow preventer.

(continued)

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SERVICE CONNECTIONS, METERS, AND CUSTOMER'S FACILITIES

(Continued)

C. Cross -Connections (continued)

5. Refusal to Serve or Discontinuation of Service (continued)

- d. Where there is a direct or indirect connection between the public water system and a sewer line.
- e. Where there is an unprotected direct or indirect connection between the public water system and a system or equipment containing **contaminates**. (T)
- f. Where there is an unprotected direct or indirect connection between the public water system and auxiliary water **source**. (T)
- g. When there is a situation which presents an immediate health hazard to the public water system.

6. Pumps and Boosters

When a customer receiving service at the utility's main or service connection must, by means of a pump of any kind, increase the pressure of the water received, the pump shall not be attached to any pipe directly connected to the utility's main or service pipe. Such pumping or boosting of pressure shall be done, at the option of the utility, either:

- a. From a sump, cistern or storage tank which must be served through an air gap connection, or
- b. From a combination of an approved backflow preventer plus a device approved by the water utility to prevent the booster pump from drawing the utility's system pressure below 20 psig.

This requirement shall not apply to American Water Works Association (AWWA) Class 2 Fire Protection systems, except as provided for in the Information Bulletin issued by the Office of State Fire Marshal on December 10, 1984.

AWWA Class 2 fire protection systems have direct connections from public water mains only; no pumps, tanks or reservoirs, except that booster pumps may be installed in the connections from the street mains to the fire protection systems; no physical connection from other water supplies; no antifreeze or other additives of any kind; all sprinkler drains discharging to atmosphere, dry wells, or other safe outlets.

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TABLE OF CONTENTS

The following listed tariff sheets contain all effective rates and rules affecting the charges and services of the utility, together with other pertinent information.

SUBJECT MATTER OF SHEET

P.U.C. SHEET NO.

Title Page	294-W	
Table of Contents	592-W , 496-W	(T)
Preliminary Statements	528-W, 62-W	
Service Area Map	92-W	
Rate Schedules:		
Schedule No. 1 – General Metered Service	583-W, 541-W, 547-W, 579-W	
Schedule No. 2A – Annual Flat Rate Service	584-W, 543-W, 557-W, 580-W	
Schedule No. 3 – Plumas Loan Surcharge	461-W	
Schedule No. 4 – Private Fire Protection Service	585-W, 581-W	
Schedule No. F – Facilities Fees	586-W	
Schedule No. LC – Late Payment Charge	436-W, 269-W	
Schedule No. UF – PUC Reimbursement Fee	577-W	
List of Contracts and Deviations	457-W	
Rules:		
No. 1 – Definitions	507-W, 508-W	
No. 2 – Description of Serv	104-W	
No. 3 – Application for Service	361-W	
No. 4 – Contracts	119-W	
No. 5 – Special Information Required on Forms	509-W - 511-W	
No. 6 – Establishment and Re-establishment of Credit	120-W	
No. 7 – Deposits	355-W, 356-W	
No. 8 – Notices	512-W – 514-W	
No. 9 – Rendering and Payment of Bills	452-W, 455-W	
No. 10 – Disputed Bills	515-W, 516-W	
No. 11 – Discontinuance and Restoration of Service	517-W – 524-W, 550-W, 526-W	
No. 12 – Information Available to Public	130-W, 131-W	
No. 13 – Temporary Service	132-W - 133-W	
No. 14 – Continuity of Service	134-W	
No. 14.1 – Water Conservation & Rationing Plan	417-W – 424-W	
No. 15 – Main Extensions	297-W – 309-W, 552-W, 553-W	
No. 16 – Service Connections, Meters, & Customer's Facilities	310-W -312-W, 588-W – 591-W	(C), (T)
No. 17 – Standards for Measurements of Service	135-W	
No. 18 – Meter Tests & Adjustment of Bills for Meter Error	136-W, 138-W	
No. 19 – Service to Separate Premises & Multiple Units and Resale of Water	218-W, 219-W	
No. 20 – Water Conservation	317-W	
No. 21 – Fire Protection	318-W	

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