

Lukins Brothers Water Company, Inc.  
2031 West Way  
South Lake Tahoe, CA 96150  
www.lukinswater.com

## NOTICE TO CUSTOMERS

April 20, 2015

### **UPDATED Notice of State Water Resources Control Board Emergency Regulation to Control Water Use During Droughts**

Dear Customers,

Lukins Brothers Water Company, Inc. would like to thank you for your continued efforts in conserving water. In order to help manage limited resources during current drought conditions, the California Public Utilities Commission has ordered Lukins Brothers Water Company, Inc. to notify its customers of the State Water Resources Control Board's (State Board) recently updated emergency regulations for statewide urban water conservation, including mandatory restrictions and potential fines for violations of the State Board's regulations. Your continued cooperation and support is needed to ensure reliable supplies of water for your comfort and necessary use.

The State Board has determined that the following water use activities by Lukins Brothers Water Company customers are not allowed:

1. Watering outdoor landscapes in a way that causes water to "runoff" onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures.
2. Washing a vehicle with a hose without a shut-off nozzle or other device that will immediately stop the flow of water when not in use.
3. Using drinking water to wash driveways and sidewalks.
4. Using drinking water in a fountain or other decorative water feature, unless the water is part of a recirculating system.
5. Irrigating turf or ornamental landscapes during and 48 hours following measurable precipitation **(NEW)**.

#### **(NEW) Prohibitions affecting commercial businesses include:**

1. Restaurants and other food service establishments can only serve water to customers upon request.
2. Operators of hotels and motels must provide guests with the option of choosing not to have towels and linens laundered daily and prominently display notice of this option.

**Violation of any of these four prohibited or restricted water use activities may be punished by a fine of up to five hundred dollars (\$500) for each day in which the violation occurs. Water wasting violations may result in the installation of meters at the expense of the property owner.**

Please note that such fines are a last resort and that they may be assessed only by local law enforcement authorities. Lukins Brothers Water Company would like to thank its customers who have voluntarily conserved water up to this point and asks that you continue these efforts and comply with the State Board's new restrictions on outdoor water use.

**In addition to the prohibited activities listed above, the State Board's new regulations require Lukins Brothers Water Company to inform their customers that they must limit outdoor irrigation of ornamental landscapes or turf with drinking water to no more than two days per week. Lukins Brothers Water Company amended watering schedule and guidelines is as follows:**

**Even Addresses- Monday and Thursday  
Odd Addresses- Tuesday and Friday**

- **Irrigation watering must be done before 7:00 a.m. or after 7:00 p.m.**
- **Limit watering to no more than 10 minutes per sprinkler zone.**
- **No watering on weekends.**

We also recommend that you adjust your sprinklers to prevent any runoff. Please do not water continually for more than an hour.

Outdoor irrigation represents on average, 50-80 percent of all water use for residential customers.

Further information may be obtained from Lukins Brothers Water Company's local business office at (530) 541-2606 or by visiting our website at [www.lukinswater.com](http://www.lukinswater.com).

Again, Lukins Brothers Water Company wants to thank you in advance for helping us manage what has become the most serious drought in California's history.

**DROUGHT RESOURCES-**

Visit [www.lukinswater.com](http://www.lukinswater.com) and the below links for additional information and links for drought information. Our website is updated as new information becomes available. This includes information on eligibility for turf buy back and other conservation programs.

[www.SaveOurWater.com](http://www.SaveOurWater.com)

[www.drought.CA.gov](http://www.drought.CA.gov)